

Fuser repair

Pks services are one of the largest suppliers and refurbishers of fusers for laser printers in the UK. Utilising our experience in printer repair and maintenance, our custom deigned workshop and fully trained technicians, pks fuser services combine quality engineering with cost effectiveness.

By providing repair and refurbishment services on all mono and colour fusers, we are not only helping to conserve the environment but delivering a cost effective solution to our customers.

Our refurbishment services include:

- Units fully stripped down
- Worn and tired parts replaced
- 6 months warranty
- Advance exchange service or 5 day turnaround
- Full functionality testing
- New packaging, inserts and test pages
- Comprehensive fault & repair reports provided

Advance exchange service

pks services are committed to the environment by recycling faulty fuser units and we make it as easy as possible for our customers to recycle as we will even arrange collection of their old fuser units. These units are then completely stripped down, refurbished, tested and only then given pks services 6 month warranty.

Due to our extensive stock holding of fusers and maintenance kits, we will immediately dispatch to site the requested units upon receipt of your order. In order to take advantage of the beneficial pricing structure of the Advance Exchange Service, and to ensure a continual supply of stock, we only request that the faulty units are returned to us within 5 days.

• Fujitsu Services have used pks as exclusive repairer for our customers printer fuser units for several years. Over this time pks have always delivered high quality repairs at a cost effective price, with excellent customer services and good in depth knowledge of associated print technologies

Martin Stephenson; Spares Inventory Management Fujitsu Services