

## Configuration centre

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Our repair facility in Hanworth, Middlesex is home to our custom designed pre delivery Configuration Centre built to service and supply customers with pre-configured hardware, replicating the needs of their business. The centre is equipped to support and maintain a wide range of leading manufacturer' s hardware.

Laptops	Desktops
Tablets	Printers
Retail EPOS Systems Staging	WIFI access point & handheld staging

Also known as <b>HDI</b>	Hanging or setting up of virtual stores or offices
	Delivery of the pre-configured equipment
	Installation of the equipment and peripherals

Furthermore, pks provide a number of services to enable a complete solution including control of customer owned stock, project management and roll out, de-installation and reverse logistics of any existing equipment and WEEE compliant disposal of redundant equipment.

The pks Configuration Centre comprises of a dedicated server rack and internal LAN cabling to replicate customer environments and infrastructure. Customer specific software requirements are pre-loaded and run, thus providing absolute minimal disruption and delay when equipment is delivered and installed at customer site. This allows peace of mind and confidence in the installation as pre-testing has already taken place at our Configuration Centre.

An essential service for sensitive material and time critical sites that is fundamental to many industries.

Trading Desks	Teller Stations
Retail EPOS Markets	Airline Systems
Banking Systems	Medical Systems

In addition, pks services offer customers a BCP (Business Continuity Plan) with daily tape backups that are removed from site, ensuring continued availability of core data.

Our mission is to serve our customers requirements on an individual basis and mirror their specific in-house standards.